

Active Directory Account Management System

User Password Change

*Changing Password for Existing State Active Directory Accounts
via the
Active Directory Account Management System (ADAM)*

Changing Password

There are two methods for updating passwords.

**Both methods require MFA (multi-factor authentication)*

1. If you know your current password

- Visit <https://adam.ade.arkansas.gov>
 - Enter 'User ID' and 'Password'
 - Open email to find PIN
 - Enter PIN
 - On the landing page, select the "Password" icon
 - Enter and confirm a new password

2. If you have forgotten your password, or have a new account

- Visit <https://adam.ade.arkansas.gov>
 - Do NOT enter 'User ID' and 'Password'
 - Select "Forgot Password?"
 - Enter 'User ID' and select "Request PIN"
 - Open email to find PIN
 - Enter PIN
 - Enter and confirm a new password